

May 23, 2007

Ex Parte

1300 I Street, NW Suite 400 West Washington, DC 20005 (202) 515-2534 (202) 336-7922 (fax)

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re: <u>Implementation of the Telecommunications Act of 1996-Telecommunications</u>

<u>Carriers' Use of Customer Proprietary Network Information and other Customer</u>

<u>Information, CC Docket No. 96-115</u>

Dear Ms. Dortch:

In response to a request from the FCC staff, Verizon is filing the attached contract language in the above-referenced proceeding. This language appears in Verizon Business' online Service Publication and Price Guide (specifically, in the General Terms and Conditions of Service for Interstate Telecommunications Products), and it is incorporated by reference into, and made part of, most of Verizon Business' service agreements with U.S. business customers.

Please do not hesitate to contact me if you have any questions about this matter.

Sincerely,

Donne Eggs

## **ATTACHMENT**

## 8.F Customer Data Privacy and CPNI Consent

Customer acknowledges that the Company, its affiliates and agents will, by virtue of the provision of service, come into possession of information and data regarding Customer, its employees and Authorized Users. This information and data ("Customer Data") shall include, but not be limited to, data transmissions (including the originating and destination numbers and IP addresses, date, time and duration of voice or data transmissions, and other data necessary for the establishment, billing or maintenance of the transmission), data containing personal and/or private information of Customer, its employees or Authorized Users, and other data provided to or obtained by the Company, its affiliates and agents in connection with the provision of service. Customer acknowledges and agrees that the Company, and its affiliates and agents, may use, process and/or transfer Customer Data (including intra-group transfers and transfers to entities in countries that do not provide statutory protections for personal information): (1) in connection with provisioning of service; (2) to incorporate the Customer Data into databases controlled by the Company and its affiliates for the purpose of providing service, administration, provisioning, billing and reconciliation, verification of Customer identity and solvency, maintenance, support and product development, fraud detection and prevention, sales, revenue and customer analysis and reporting, market and customer use analysis, and (3) to communicate to Customer regarding products and services of the Company and its affiliates by voice, letter, fax or email. Customer may withdraw consent for such communications (or any use, transfer or processing of Customer Data except for that required to provision, administer, bill or account for the service) by sending written notice to the Company. Customer's consent is effective until withdrawn; Customer's service quality will not be affected in either case. Customer warrants that it has obtained or will obtain all legally required consents and permissions from relevant parties (including data subjects) for the use, processing and transfer of Customer Data as described in this Section. Under federal law and some state laws, Customer has the right, and Company the duty, to protect the confidentiality of Customer Data that also is customer proprietary network information (CPNI).